

What's changing?	Section	What does this mean?
If we supply you through a prepayment meter	1.4	We've updated the section to clarify what we mean by prepayment meter.
About variable price plans	5.2	We've included additional information around terminating your variable price plan and the prices that affect you following a price change.
Changing the terms and conditions of your contract	7.2	We've included additional information on how changes to your terms and conditions, that are significantly to your disadvantage, affect you when you're on a variable or fixed priced plan.
Cancelling or terminating your contract and switching to another supplier	7.3	We've updated the section to further clarify the circumstances in which we may delay or prevent a switch to another supplier.
When we can end your plan	7.4 and 7.7	We've provided more clarity on the circumstances in which we can end, de-energise or disconnect your plan.
What we'll charge you	9.1	We've clarified the prices that will apply to a variable price plan in different circumstances.
If you don't pay us	11.5	We've updated the section to allow us to de-energise, as well as disconnect, your supply in instances where you don't pay us, or refuse to pay a security deposit when asked.
Personal data	14	We've updated this clause to refer you to our privacy policy and details how we intend to process your data.
Micro Business consumer contract	15.2	We've included additional information on the circumstances where the protections given to Micro Business consumers do or don't apply.
Your other rights and the law that applies to your contract	15.8	We've updated this section to confirm that the laws of England and Wales apply to your contract. Reference to the laws of Scotland has been removed.
Glossary	16	We've updated the definitions for 'Outstanding balance' and 'Prepayment meters'. We've added definitions for 'Back billing' and 'Traditional payment meters'.